

## Care Management Program Non-Medicaid Program



Astor Services for Children & Families promotes the well-being of children, adolescents and their families through a range of programs.

## **Care Management**

Care Management links, supports, and oversees access to community services a child and family may need to improve overall health. Your family works with a single care manager who brings together the best quality services needed to build a brighter future for your child. We facilitate communication between you, and your community providers to assist in the navigation of the healthcare and human service maze. We provide compassionate and individualized care for your family while combining all your services into one clear and simple plan. Your care manager is your family's constant ally in your efforts to achieve lasting wellbeing, prevent health crises and pave the way for success.

## **Referral Criteria**

- Uninsured and Private Insurance
- CSPOA Application

## Non-Medicaid Care Coordination requirements:

• Serious Emotional Disturbance (SED) (Children) The term "serious emotional disturbance" refers to a diagnosed mental health condition that substantially disrupts a child's ability to function socially, academically, and/or emotionally.

To refer or obtain more program information, contact: **Antonia Sanchez, Care Manager** (845) 594-1736 ansanchez@astorservices.org www.astorservices.org

For additional CSPOA information, contact: CSPOA Specialist Children's Single Point of Access (CSPOA) 42-09 28th Street, Long Island City, NY 11101 Phone: (347) 396-6904 Fax: (347) 396-8849 CSPOA@health.nyc.gov